

CIUSSS Users' Committee Conferences Invitation

Necessary changes in Long-term care centres Results of a survey among residents and their family caregivers during the 1st wave of the COVID

Guest speaker

Christine Robertson, President

Donald Berman Jewish Eldercare Centre Users' Committee

February 9, 2021 at 3:00 pm

Participation by Zoom

<https://us02web.zoom.us/j/85962092250?pwd=UWdlc3JmR1l1bkJKOUl2SXZJOEwrzd09>

or by phone: 438 809-7799

Meeting ID: 859 6209 2250

Pass word : 060366

Long-term care centres were hit hard during the first wave of the pandemic. What do residents and their family caregivers have to say about care and services? What are their satisfactions and dissatisfactions before and during the most critical period of the pandemic? A survey carried out on behalf of a Users' Committee provides an in-depth picture.

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